# Independent Living Toolkit



Help. Hope. Answers. Today.



# **Person Centered Planning**

# PERSON-CENTERED PLANNING:



## What's It All About?

Michigan Developmental Disabilities Council

#### What is Person-centered planning?

The Mental Health Code says supports must be delivered in a Person-centered way. Personcentered planning (PCP), is the entire process of planning and supporting the focus person, not just the written plan. PCP for minors is a family driven and youth guided practice that involves the whole family. For an adult, the planning process focuses on the person, not the system or person's family, guardian, or friends.

#### Essential elements

There is no one, "right," way of doing a PCP, as each focus person is a unique individual. There are however, some essential elements.

- Person-Directed: The person directs the planning process (with necessary support and accommodations), deciding when and where the meeting will be, and what will be discussed
- Person-Centered: The person's goals, interests, desires, and choices are identified with a positive view of the future and plans for a meaningful life in the community
- Outcome-based: The person identifies outcomes to achieve in pursuing his or her goals. Progress is measured toward achievement of outcomes
- ✓ Information, Support and Accommodations: The person receives complete and unbiased information on services and supports available, community resources and options for providers. Accommodations are made for understanding
- Independent Facilitation: Individuals have the information and support to choose an independent facilitator to assist them in the planning process

For information or questions contact the Developmental Disabilities Council at: (517) 335-3158, or on the web at: www.michigan.gov/ddcouncil

- Pre-Planning: Is for the purpose of gathering the information and resources necessary for an effective PCP process and agenda
- Wellness and Well-Being: PCP highlights personal responsibility. The dignity of risk is honored
- Participation of allies: Through the pre-planning process, the person selects allies to support him or her through the process

#### Styles of planning should be individualized

There is no one, "right," way of completing a PCP, as each focus person is a unique individual. Many different types of tools to assist with developing a person-centered plan exist. Some common examples of planning tools include:

- Planning Alternative Tomorrows with Hope (PATH)
- ✓ Making Action Plans (MAPS)
- Essential Lifestyle Planning (ELP)
- ✓ Personal Futures Planning (PFP)



All of these tools share common values and have similar steps. You can ask your case manager or support broker for more information about different types of planning tools and pick the one that works best for you. You may chose to develop your own tool that is ok. The planning tool you use is not as important as the outcomes of the plan.



# Augmentative and Alternative Communication

Some individuals with complex communication disorders may communicate through Augmentative and Alternative Communication (AAC).

# **Unaided**

- Facial Expressions
- Natural Gestures
- Manual Sign Language
  - English: American Sign Language, Signing Exact English





# Aided & Low-tech

- Writing
- Picture Communication Systems
- Symbolic Communication Systems
- Miniature Objects
- Alphabet Board
- Pragmatic Organized Dynamic Display

# High-tech

- Static or dynamic
- Digitized or Synthesized voice
- Frequently touch screen
- Keyboards
- · Access to text messaging and social media networks





# Calling 911

#### When to call 911:

- Non Responsive
- Shortness of Breath
- Chest Pains
- Sudden Vision Problems
- Drowning
- Severe Burns
- Poisoning/Drug Overdose
- Fire
- Someone threatening to kill or hurt themselves or others
- Serious Car Accident

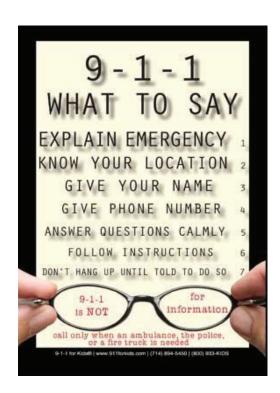
#### What to do:

- 1. Remain calm.
- 2. Assess the safety for yourself and client, move to safety if needed.
- 3. Call 9-1-1.
- 4. Begin CPR or first aide training if appropriate.

#### Information to Provide:

- a. Location/Address
- b. Details of the Emergency
- c. Persons Diagnosis and other pertinent information, such as:
  - Communication Difficulties
  - Sensory Issues
  - Increased Agitation
  - Difficulty Understanding Directions



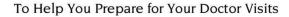




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# PACE Guide Sheet





Your Name:	Doctor:		
Appointment date: Time:			
<ul> <li>Remember:</li> <li>✓ Bring a list of all your medicines, including over-the-counter medicines, dietary supplements, vitamins and herbs.</li> <li>✓ Ask for a copy of test results or reports about procedures (such as ECG).</li> </ul>			
Reason(s) for the appointment:	Questions about your condition:		
Describe years grown towns and consorms	Questions about your tests or procedures:		
Describe your symptoms and concerns:			
	Questions about your medicines:		
What you have can be done to help you	Questions about other treatments:		
What you hope can be done to help you:	Questions about other treatments:		

#### During the visit, clarify what you hear:

- ✓ If you don't understand something, ask the doctor to explain.
- ✓ Repeat the doctor's instructions using your own words.
- ✓ At the end of the visit, review what you and the doctor agreed upon.



# **Personal Hygiene Checklist**

# Checklist:

Brush and Floss Teeth (2X daily)
Shower: Soap and Rinse Whole Body (daily)
Change into Clean Clothing Including: Undergarments and Socks (daily)
Comb Hair (daily)
Use Deodorant (daily)
Cut/Trim/Clean: Fingernails and Toenails (weekly)
Wash Hair (few times a week)
Shave Face/Armpits/Legs (as needed)
Dentist Appointment (every 6 months)
Haircut (every 2-3 months)
Apply Lotion/Makeup (as needed)

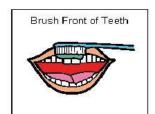


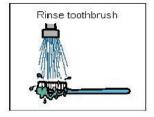




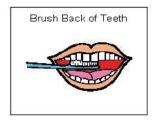


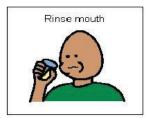






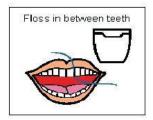














# Laundry Visual Aids Personal Hygiene: Care of Clothes

#### **BUYING CLOTHES**

Your clothes should say something about you—they should reflect your personality in the best way possible. But they should also be appropriate for the weather, the occasion and in good repair. Buying clothes on a budget can also be tricky when stores at the mall charge you an arm and a leg for a pair of jeans. Keep these tips in mind and you'll be able to make your money go farther where your clothes are concerned.

Check all the clothes you buy for quality. Test the seams to make sure they are strong, make sure zippers work, buttons match up, and that there are no holes or rips.

Shop at non-traditional spots like thrift stores, garage sales, outlet stores, resale stores, consignment shops, rummage sales etc.. You never know what treasures you'll find in unusual places.

Inspect clothes you buy at thrift stores especially carefully. Check for any rips, stains (especially under the arms and around the neck), or odours.



Buy pieces of clothing that can be worn during most seasons of the year.

Be sure to check the store's return policy if you decide later that you don't like an item or if there are problems with it. Pay close attention to how to wash your new clothes. Some fabrics will take more effort than others (ex. you will need to handwash it/have it dry cleaned)



STEP 1: Separate laundry into: sort & treat whites colors darks stains STEP 2: WARM HOT COLD load & set water temp. TEP 3: • soap • soap soap softener softener softener detergents bleach & start washer

STEP 4: ➤ Remove all dri-fit & delicates from move clothes to dryer 
➤ Add clothes to dryer & set to normal

STEP 5: ➤ shake item straight, fold neatly fold ➤ stack like items in piles



# **Grocery Visual Aids**How to grocery shop



Make a grocery list
Travel to the store
☐ Bring grocery list
Bring coupons (if you have them and need them)
Bring reusable grocery bags (if you have them)
Find the items you need in the grocery store
Put the items in your shopping basket or cart
Get in line at the check out
Place your items on the conveyor OR use the self-checkout
Give the cashier your coupons OR scan them at the self-checkout
Tell the cashier if you have your own bags OR tell the cashier if you want
paper bags or plastic bags
Pay for your items with cash or credit card
Say "Thank you" to the cashier, and take your receipt
Keep your receipt in your wallet
Put your bags into your vehicle and travel home
Put your items away
Put away refrigerated and frozen items first
Put away other food items in the kitchen
Put away items for other rooms in the house
Put away your bags



# Meal Planning and Grocery List

# **Grocery List**

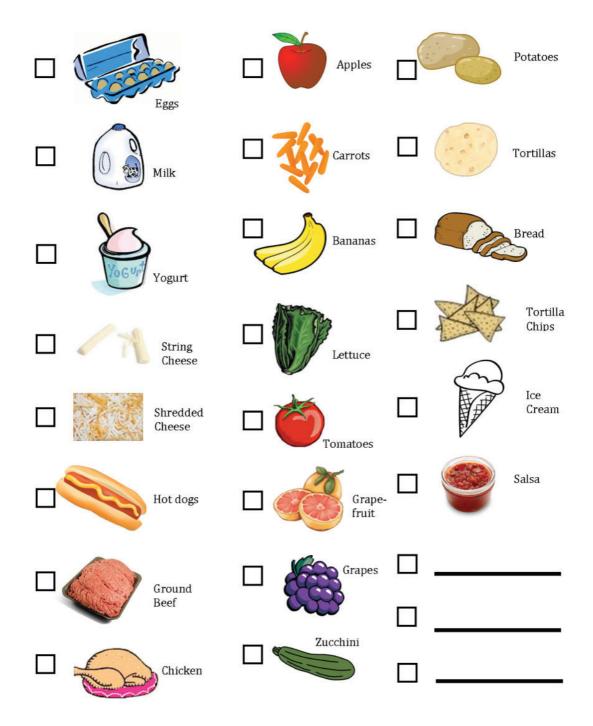


		THE STATE OF THE S	
Fruits/Vegetables		Meat/Seafood	
	Canned Goods		
		$\bigcirc$	Meal Plan:
$\bigcirc$		$\bigcirc$	Monday:
$\bigcirc$			
			Tuesday:
Dairy			
$\bigcirc$	Cereal/Bread		Wednesday:
		Household Items	
$\bigcirc$		$\bigcirc$	Thursday:
Miscellaneous			Friday:
	Frozen		
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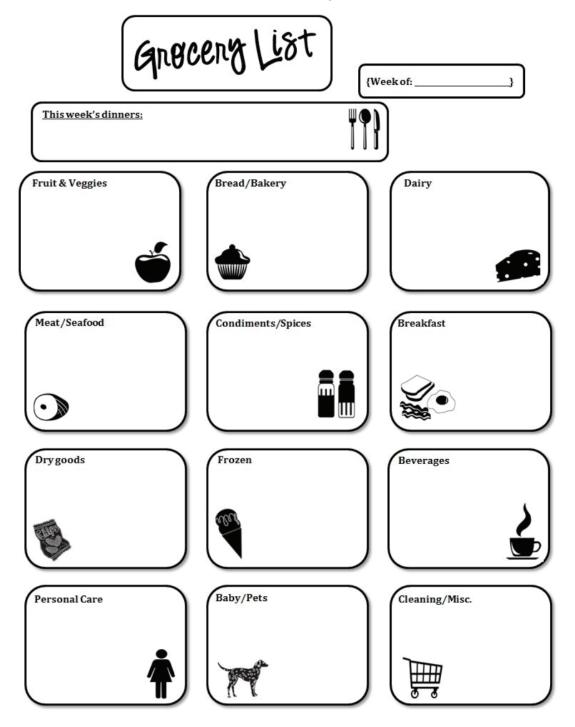


# Visual Grocery List





# Visual Grocery List





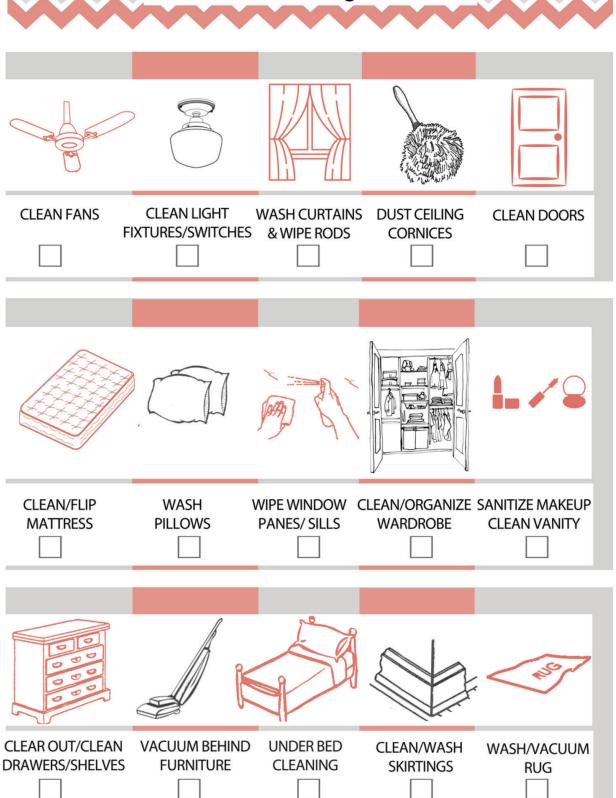
# Kitchen Cleaning Checklist

<b>~~~</b>	<b>~~~</b>	~~~	~~~
	- CLEAN TOP OF CABINETS  - REORGANIZE SHELVES		- WASH PANTRY BASKETS  - CLEAN DRAWERS
	- DUST LIGHT FIXTURE  - CLEAN EXHAUST/ VENT		- DEEP CLEAN APPLIANCES  - CLEAN UNDER ALL APPLIANCES
	- DUST CEILING		- CLEAN STOVE  - WASH RACK & BURNERS
	- CLEAN CHIMNEY	Spices Flour	- THROW EXPIRED FOOD ITEMS - WIPE & LABEL JARS
	- CLEAN BACK SPLASH  - SCRUB GROUT & COUNTERS		- SCRUB SINK & UNCLOG DRAIN  - CLEAN FAUCET & UNDER SINK
	- CLEAN FRIDGE, FREEZER  - WASH UNDERNEATH		- WASH SKIRTINGS  - SCRUB / MOP FLOOR
Clean Window Wipe Switch plates Clean/Wash Wall hanging Items			

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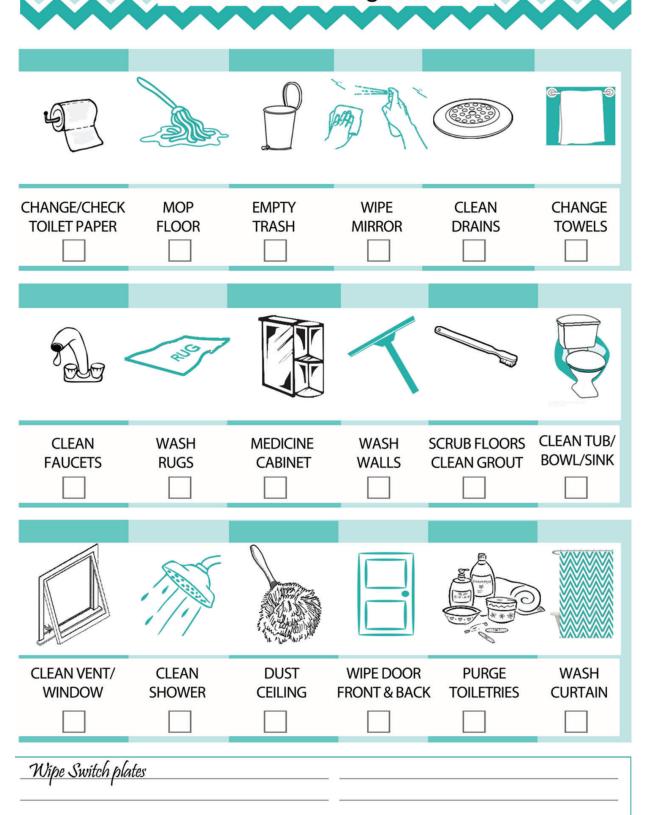


# **Bedroom Cleaning Checklist**





# **Bathroom Cleaning Checklist**



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# **Identifying an Emergency**

An **emergency** is a situation that poses an immediate risk to health, life, property or environment.

Read the following scenarios and decide if each situation is an emergency or not an emergency. Circle your response.

1. You are watching TV, and through the window you see someone sneaking around outside your house.

**EMERGENCY** 

**NOT EMERGENCY** 

2. You are so mad. You wanted to go shopping on Friday and were excited about it all week, but now your mom can't go.

**EMERGENCY** 

NOT EMERGENCY

3. You are riding your bike and fall down. You have a small scrape on your knee. There are a few tiny drops of blood.

**EMERGENCY** 

NOT EMERGENCY

4. You smell smoke. You see a little bit of grey smoke coming out from under the kitchen door.

**EMERGENCY** 

NOT EMERGENCY

5. You are at school and the intercom says, "lockdown". Your teacher has you hide in the back of the classroom and stay quiet.

**EMERGENCY** 

NOT EMERGENCY

6. You are playing with your dog in the yard, and you see someone walking down the street get hit by a car. You are not sure if they are okay.

**EMERGENCY** 

NOT EMERGENCY

7. You are eating lunch and your friend suddenly stops eating, can't breath, and is grabbing their throat.

**EMERGENCY** 

NOT EMERGENCY



8. You have had a stuffy nose for a few days, and now you have a sore throat and a fever.

**EMERGENCY** 

**NOT EMERGENCY** 

9. You are grocery shopping, and you slip and fall on the slippery floor. Your bottom hurts a little.

**EMERGENCY** 

**NOT EMERGENCY** 

10. You hear two people arguing in the street, and one person pulls out a gun.

**EMERGENCY** 

**NOT EMERGENCY** 



# When to Call 911

Is it an	<ul> <li>Fire</li> <li>Lots of smoke</li> <li>Intruder in your house</li> <li>Someone breaking in or trying to rob you</li> <li>Lockdown at school</li> <li>Bad injury</li> <li>Lots of blood</li> <li>Can't talk</li> <li>Can't breath</li> </ul>	YES Call 911
emergency?	<ul> <li>Lost pet</li> <li>Rainstorm</li> <li>Cough, runny nose or stomach ache</li> <li>Arguing with friends or siblings</li> <li>Running late</li> <li>Bit by a bug</li> <li>Mad at your mom or dad</li> <li>Small scrape on your knee</li> </ul>	NO Tell a caregiver



# Calling 911

#### When to call 911:

- Non Responsive
- Shortness of Breath
- Chest Pains
- Sudden Vision Problems
- Drowning
- Severe Burns
- Poisoning/Drug Overdose
- Fire
- Someone threatening to kill or hurt themselves or others
- Serious Car Accident

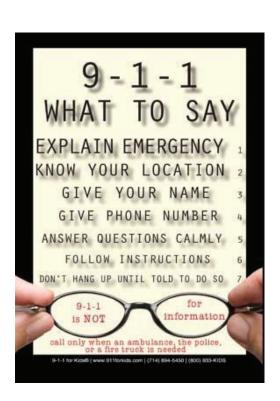
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#### INDIVIDUAL PROFILE

A personal profile can be a very useful tool to help improve the quality of life for individuals receiving services. Although the profile sheet should be a simple one page document it can have a profound effect on the quality of service and ultimately their quality of life. It provides an at-a-glance way of knowing what really matters to the individual and what their needs are.

The document should be developed from a positive perspective. It should answer some basic questions about the individual in a manner that anyone; family, staff, friends or other service providers can understand. It is especially useful when introducing new staff to the individual.

#### **Common Categories**

#### What people appreciate about me

In this area put down what people thank them for, say their good qualities are or say good about them when they speak of them. You can ask others around to describe them. Include also things that they do for others or are proud of. What are their talents and strengths?

# What is important to me

Include what truly matters to them in their everyday life as well as for their future. What are the things or activities they feel are a must in their life? What excites them? Include how they want to be treated at home and in the community (respect, privacy).

### What is important for me

Include the particular services needed to keep the person healthy and safe. How those services are to be carried out. This should include areas of physical, emotional and mental wellbeing. There should be listed ways the individual is included in their community.



#### How others can best support me

This should include how they want to be helped when doing different things. What is helpful and what is not. Are there particular places, times or situations where specific supports are needed, at home, work or school, include them? What can people do to make their time more pleasurable and productive?

#### Things that can make it a good day

Ask the individual what things or events make them happy. If there are certain foods, people or activities that excite them. Are routines import; If so what are they?

#### Things that can make it a bad day

If there are certain comfort items the individual must have for emotional support include them. Many individuals do not like having several demands placed on them at one time.

### Important relationships to me

Who are the people they feel are important in their life and what roles do they play? Who are their natural supports? Include people in the community that they feel are important to them.

# How you can best communicate with me

List that individual's preferred method of communication. How they wish to be referred to. List if they need time to process information. Do they need information followed up in writing? For those who cannot communicate verbally it is important to note how they express their likes, dislikes, pain, happiness etc. so others who don't know them well can understand what they are trying to say with their behaviors.



# **My Personal Profile**

My Person	al Profile
What's Important To Me	What's Important For Me
What People Appreciate About Me	How I Want To Be Supported
Things That Will Make It A Good Day	Things That Will Make It A Bad Day
Important Relationships To Me	How To Best Communicate With Me